

**CONTACT INFORMATION**

\_\_\_\_\_  
Doctor Name

\_\_\_\_\_  
Clinic Name

\_\_\_\_\_  
Contact Name

\_\_\_\_\_  
Clinic Phone Number

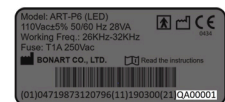
\_\_\_\_\_  
Clinic Email

\_\_\_\_\_  
Return Address (No PO Boxes)

**PRODUCT INFORMATION**

\_\_\_\_\_  
Serial / Batch Number

See example for Serial/ Batch Number Placement



**Accessories**

- Hand Piece Serial # \_\_\_\_\_
- Micro-Motor Serial # \_\_\_\_\_
- Straight Nose Con Serial # \_\_\_\_\_

- Power Cord
- Foot Switch
- Water Tube + Q.C.
- Propy Head
- IND
- Wrench
- Optic Fiber
- Base
- Adapter

**ARTeotomy OP-1 Accessories (if applicable)**

- Hand Piece Serial # \_\_\_\_\_
- Hand Piece (LED) Serial # \_\_\_\_\_
- Round Foot Switch Serial # \_\_\_\_\_
- Combo Foot Switch

- Foot Switch Cable
- IV Tube (Disposable)
- IV Tube (Autoclave)
- IV Stand
- OP1 Tip Wrench
- Pump Tubing
- Tip Holder
- Cassette
- Briefcase
- Power Cord

**Piezo Tips** Please list all

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Magnetostrictive Ultrasonic Insert** Please list all

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**DESCRIPTION OF ISSUE** (Please be as specific as you can, "Does Not Work" doesn't offer a lot of insight and delays the repair process)

**IMPORTANT INFORMATION!**

- Please email a copy of this completed form to **repairs@askmagpie.com** to obtain an RA# if you haven't done so, and please be sure to keep a copy of your tracking number for your own reference once the item has been shipped.
- To prevent delays in processing, please include a copy of this filled form inside the shipping box!
- Magpie Tech Corp. is only able to service BonART items and accessories, please reach out to the respective manufacturers for non-BonART repair inquiries
- Magpie Tech Corp. unfortunately cannot cover the cost of shipping your unit to us. You may ship using whichever courier you prefer, but **please write down the tracking number** when you ship just in case there is a problem in transit.
- If your unit costs more than \$500.00 we strongly recommend ensuring the package. Magpie Tech. Corp cannot be held responsible for items damaged before they arrive at our facility.
- **PLEASE NOTE ALL REPAIR WILL BE SUBJECT TO INSPECTION FEE + SHIPPING IF REPAIR WAS DECLINED AND ITEM(S) WERE REQUESTED TO BE SENT BACK AS-IS.**